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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: TAM et al.

Attorney Docket No.: ACC1P001

Application No.: 09/550,706

Examiner: Shaffer, Eric T

Filed: April 17, 2000

Group: 3623

Title: ON-LINE APPOINTMENT SYSTEM

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail to: Commissioner for Patents, Washington, DC 20231 on March 11, 2004.

Signed: C. Douglass Thomas

C. Douglass Thomas

AMENDMENT C TRANSMITTAL

Commissioner for Patents  
Washington, DC 20231

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MAR 23 2004

GROUP 3600

Sir:

Transmitted herewith is an Amendment in the above-identified application.

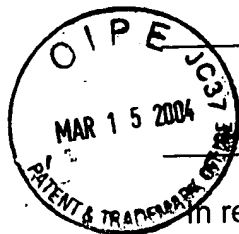
The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	35	MINUS	36	00	x 9 =	x 18 =
Independent Claims	08	MINUS	08	00	x 42 =	x 84 =
Multiple Dependent Claim Present and Fee Not Previously Paid					\$140.00	\$280.00
Total					\$0	\$

- ☒ Applicant(s) hereby petition for a one (1) month extension(s) of time to respond to the aforementioned Office Action.
- ☒ Applicant(s) believe that no (additional) Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 500388.
- ☒ Enclosed is our Check No. 1156 in the amount of \$55.00 to cover the additional claim fee and/or extension of time fees.
- ☒ Please charge the required fees, or any additional fees required to facilitate filing the enclosed response, to Deposit Account No. 500388 (Order No. ACC1P001).

Respectfully submitted,  
BEYER WEAVER & THOMAS, LLP

C. Douglass Thomas  
C. Douglass Thomas  
Reg. No. 32,947



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I hereby certify that this correspondence is being deposited with the U.S. Postal Service with sufficient postage as first-class mail on March 11, 2004 in an envelope addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450.

Signed:

C. Douglass Thomas

AMENDMENT C

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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GROUP 3600

Dear Sir:

In response to the Office Action dated November 20, 2003, please amend the above-identified patent application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begin on page 2 of this Amendment.

**Remarks/Arguments** begin on page 12 of this Amendment.

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